

Hokkaido System Science Co., Ltd.  
2-1, Shinkawa Nishi 2-1, Kitaku, Sapporo, Hokkaido

March 16th, 2011

## Re: Adjustment of DNA/RNA synthesis system

Dear valued customers,

Thank you for your usual order for our products and services.

We are deeply sorry for the sufferers of Tohoku district-off the Pacific Ocean Earthquake and would like to express our deepest condolence to all the victims and their families.

At present, due to the planned outage in Tokyo metropolitan area, the electric supply is quite unstable in our synthesis facility in Tsukuba. So we decided to **increase the capacity of production line in Sapporo.**

This enables us to deliver the products same as usual, so your continuous orders would be appreciated. Under this system, the products will be shipped from Sapporo and this would cause some changes for distribution channel and delivery time. We very much appreciate your patience.

Sincerely yours,  
Yukio Mizutani, CEO

This is applied for **DNA and RNA synthetic products**

\* The other custom services such as sequencing and microarray are performed at Sapporo headquarter as usual.

For further details, please inquire

**0120-613-190 (toll-free)** TEL: 011-768-5903 FAX:011-768-5951

Customer management team, Hokkaido System Science Co., Ltd.