

August, 2012
Hokkaido System Science Co., Ltd.

**Re: Termination of the FAX Order Acceptance
for Custom DNA Synthesis Service**

Dear customers,

Thank you for your usual order for our products and services.

Please be informed that we will renew the management system for custom DNA synthesis service to manage the orders more promptly and accurately. With the introduction of this system, **we will stop accepting the orders placed via FAX after September 30th, 2012.**

We apologize for any inconvenience so caused for the customers who use FAX to place their orders.

Should you have any questions about this, please do not hesitate to contact us.

We appreciate your continued business with us.

Sincerely yours,

1. Service to be terminated: FAX orders for custom DNA synthesis service
2. End of FAX order acceptance: 12:00, September 30th, 2012
3. After the above mentioning date, please use our web site or send an e-mail to place an order.
 - Order form "My HSS WEB" in our web site
URL: <http://www.hssnet.co.jp/3/3.html>
 - E-mail: dna@hssnet.co.jp
4. For further inquiries, please contact to:
Customer Management Department,
Hokkaido System Science Co., Ltd.
Tel: 011-768-5903
E-mail: dna@hssnet.co.jp