

December, 2013

**Re: Business calendar for year change period**

Dear customers,

Thank you for your usual order for our products and services.

Please be informed about our business calendar for year change period as below. We apologize for your inconvenience during this term. Thank you for your understanding.

Sincerely,

Custom DNA/RNA Synthesis				
		Order Acceptance Closing Hour	Order Acceptance	Delivery
12/26/2013	Thu.	[E-mail: 17:00] [WEB: 19:00]	A	A
12/27/2013	Fri.	[E-mail: 17:00] [WEB: 19:00]	PA*1	A
<b>12/28/2013</b> }	<b>Sat.</b> }	<b>(Office Close)</b>	<b>NA</b>	<b>NA</b>
<b>1/5/2014</b>	<b>Sun.</b>			
1/6/2014	Mon.	[E-mail 17:00] [WEB 19:00]	A	PA*2
1/7/2014	Tue.	[E-mail 17:00] [WEB 19:00]	A	A

**A: Available, PA: Partly available, NA: Not available**

PA\*1: Next day delivery service is not available.

PA\*2: Delivery will be made for the orders accepted by December 27<sup>th</sup>, 2013.

\* This is a delivery schedule for normal oligo products. For HPLC and modified oligos, please inquire.

\* Please note that the other services will be not available for the period from December 28<sup>th</sup>, 2013 till January 5<sup>th</sup>, 2014.

Samples are not acceptable for this period as well.

\* For orders placed between December 28<sup>th</sup>, 2013 and January 5<sup>th</sup>, 2014, we will accept on Mon., January 6<sup>th</sup>, 2014.

For details, please inquire.

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