

April, 2014

Re: Business Schedule for GOLDEN WEEK Holidays

Dear customers,

Thank you for your usual order for our products and services.

Please be informed about our business schedule during the GOLDEN WEEK holidays as below.

Sincerely yours,

Custom DNA Synthesis Service					Other Custom Services
		Order Time (E-mail & Web)	Order Acceptance	Shipping	Sample Receipt
Apr. 28	Mon	as usual	CA	A	A
Apr. 29	Tue	12:00	A	NA	NA
Apr. 30	Wed	as usual	A	A	A
May 1	Thu	as usual	A	A	A
May 2	Fri	as usual	CA	A	A
May 3	Sat	Office Close	NA	NA	NA
May 4	Sun	Office Close	NA	NA	NA
May 5	Mon	Office Close	NA	NA	NA
May 6	Tue	Office Close	NA	NA	NA
May 7	Wed	as usual	A	A	A

A = Accept, CA = Conditionally Accept, NA = Not Accept

Custom DNA Synthesis:

*Above shipping schedule is for ordinary oligo products. Please inquire separately about the lead-time for HPLC purified oligos or modified oligos.

**"CA" for order acceptance means we accept orders provided that the product shipping will not performed on the following day.

* The shipment on Fri, May 2nd will be made only if the products can be received during the term from Sat, May 3rd to Tue, May 6th. In that case, please specify the date you can receive the product when you order.

* Please mind that the products for the orders placed from Sat, May 3 to Tue, May 6 will be shipped out after Tur, May 8.

Other Custom Services:

* Samples can be received only on business days. Please confirm the arrival date before you make a shipment.

Hokkaido System Science Co., Ltd.

Headoffice: 2-1, Shinkawa Nishi 2-1, Kita-ku, Sapporo, 001-0932

TEL 0120-61-3190 FAX 0120-61-6334 E-mail: dna@hssnet.co.jp

URL : http://www.hssnet.co.jp/index_e.htm