

December, 2014

Re: Business calendar for year change period (DNA Synthesis)

Dear customers,

Thank you for your usual order for our products and services.

Please be informed about our business calendar for year change period as below. We apologize for your inconvenience during this term. Thank you for your understanding.

Sincerely,

Custom DNA Synthesis				
		Order Acceptance Closing Hour (E-mail & Web)	Order Acceptance	Delivery
12/26/2014	Fri.	AS USUAL	A	A
12/27/2014	Sat.	16:30	PA*1	A
12/28/2014	Sun.	12:00	PA*1	NA
12/29/2014	Mon.	(Office Close)	NA	NA
}	}			
1/4/2015	Sun.			
1/5/2015	Mon.	AS USUAL	A	PA*2

A: Available, PA: Partly available, NA: Not available

PA*1: Next day delivery service is not available.

PA*2: Delivery will be made for the orders accepted by December 28th, 2014.

* This is a delivery schedule only for normal DNA oligo products.

For other items such as RNA oligos, HPLC and modified DNA oligos, please inquire.

* ETA for the orders placed on December 27th and 28th, 2014 is on or after Mon., January 5th, 2015.

* Orders placed between December 29th, 2014 and January 4th, 2015 will be accepted on Mon., January 5th, 2015.

For details, please inquire.

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