

December 4th, 2014

Dear customers,

Hokkaido System Science Co., Ltd.

**Re: Termination of our mapping analysis service
“SeqNova™ CS (Cloud Server)”**

Thank you for your usual order for our products and services.

We are regret to inform you that our mapping analysis service “SeqNova™ CS (Cloud Server)” will be terminated on the schedule as below. This is due to the termination of Classic version analysis service provided by our collaborator, DNAnexus, Inc. (U.S.A.).

We truly apologize for your inconvenience.

For your information, we also provide analysis services using high-spec server by our dedicated staffs as your alternative. We will make more effort to provide better services for our customers, so your continued business with us would be very much appreciated.

Sincerely,

1. Effective March 31, 2015, services for data analysis and browsing will be terminated. No access or application will be available after April 1, 2015.
2. All data currently uploaded will continue to be available for analysis and browsing until the earlier of the expiration date (one year after the date of upload) or March 31, 2015.
3. Alignment file (intermediate data file of mapping result) is available to be downloaded during the above mentioned service available period for currently uploaded data.
Manual for downloading alignment files will be provided for the customers who currently upload their data.
4. For customers whose samples expiring after March 31, 2015, we will contact individually.

- For further inquiry about this subject, please contact to:
Technical Support and Sales Department
or
Next Generation Sequencing Team

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