

November, 2015

Re: Business calendar for year change period (DNA Synthesis)

Dear customers,

Thank you for your usual order for our products and services.

Please be informed about our business calendar for year change period as below. We apologize for your inconvenience during this term. Thank you for your understanding.

Sincerely,

Custom DNA Synthesis				
Date		Order Acceptance Closing Hour (E-mail & Web)	Order Acceptance	Delivery
12/25/2015	Fri.	AS USUAL	A	A
12/26/2015	Sat.	16:30	A	A
12/27/2015	Sun.	12:00	A	A
12/28/2015	Mon.	AS USUAL	PA*1	A
12/29/2015	Tue.	(Office Close)	NA	NA
}	}			
1/3/2016	Sun.			
1/4/2016	Mon.	AS USUAL	A	PA*2

A: Available, PA: Partly available, NA: Not available

PA*1: Next day delivery service is not available.

PA*2: Delivery will be made for the orders accepted by December 28th, 2015.

* This is a delivery schedule only for normal DNA oligo products without modification.

For other items such as RNA oligos, HPLC and modified DNA oligos, please inquire.

* Orders placed between December 29th, 2015 and January 3rd, 2016 will be accepted on Mon., January 4th, 2016.

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