

December, 2016

Re: Business calendar for year change period

Dear customers,

Thank you for your usual order for our products and services.

Please be informed about our business calendar for year change period as follows. We apologize for your inconvenience during this term. Thank you for your understanding.

Sincerely,

		DNA synthesis		Custom sequencing		Next generation sequencing, DNA microarray and other research support services
		Order acceptance	Shipping	Sample receipt ^{*1}	Order acceptance, Delivery	Sample receipt
12/26/2016	Mon.	A	A	A	A	A
12/27/2016	Tue.	A	A	A	A	A
12/28/2016	Wed.	A	A	A	A	A
12/29/2016	Thu.	NA	NA	NA	NA	NA
12/30/2016	Fri.	NA	NA	NA	NA	NA
12/31/2016	Sat.	NA	NA	NA	NA	NA
1/1/2017	Sun.	NA	NA	NA	NA	NA
1/2/2017	Mon.	NA	NA	NA	NA	NA
1/3/2017	Tue.	NA	NA	NA	NA	NA
1/4/2017	Wed.	A ^{*2}	A	A	A	A
1/5/2017	Thu.	A	A	A	A	A

^{*1} Please note that the schedule for receiving samples is same for Kazusa DNA research center.

^{*2} Please note that the lead-time may become longer than usual depend on the synthesis conditions.

- For custom RNA oligos, HPLC and modified DNA oligos, please inquire.
- Please make sure to inform us of the shipping schedule and estimated arrival date in advance.
- If you have any questions, please do not hesitate to ask us.

Hokkaido System Science Co., Ltd.

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Custom sequencing seq@hssnet.co.jp

Next generation sequencing hss-ngs@hssnet.co.jp

Custom DNA microarray array@hssnet.co.jp

Research support bio@hssnet.co.jp