

April, 2017

Re: Business calendar for GOLDEN WEEK holidays

Dear valued customers,

Thank you for your usual order for our products and services.

Please be informed about our business calendar for GOLDEN WEEK holidays as below. We apologize for your inconvenience during this term. Thank you for your understanding.

Sincerely,

		DNA synthesis		Custom sequencing		Next generation sequencing, DNA microarray and other research support services
		Order acceptance	Shipping	Sample receipt* ¹	Order acceptance, Delivery	Sample receipt
4/27/2017	Thu.	A	A	A	A	A
4/28/2017	Fri.	A	A	A	A	A
4/29/2017	Sat.	A	NA	NA	NA	NA
4/30/2017	Sun.	A	NA	NA	NA	NA
5/1/2017	Mon.	A	A	NA	NA	NA
5/2/2017	Tue.	A	A	NA	NA	NA
5/3/2017	Wed.	NA	NA	NA	NA	NA
5/4/2017	Thu.	NA	NA	NA	NA	NA
5/5/2017	Fri.	NA	NA	NA	NA	NA
5/6/2017	Sat.	A* ²	A* ³	NA	NA	NA
5/7/2017	Sun.	A	NA	NA	NA	NA
5/8/2017	Mon.	A	A	A	A	A

- For custom RNA oligos, HPLC and modified DNA oligos, please inquire.
- Please make sure to inform us of the sample shipping schedule and estimated arrival date in advance.
- If you have any questions, please do not hesitate to ask us.

*¹ Please note that the schedule for receiving samples is same for Kazusa DNA research center.

*² Please note that it may take longer than usual depend on the synthesis status.

*³ Shipping will be made for the orders accepted by May 2nd, 2017.

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Custom sequencing seq@hssnet.co.jp

Next generation sequencing hss-ngs@hssnet.co.jp

Custom DNA microarray array@hssnet.co.jp

Research support bio@hssnet.co.jp