

Hokkaido System Science Co., Ltd.
2-1, Shinkawa Nishi 2-1, Kitaku, Sapporo, Hokkaido

March 14th, 2007

**Subject: Possible delivery delay for DNA synthesis service
due to synthesizers breakdown**

Dear customers,

Thank you for your usual order for our products and services.

Please be informed that two of our DNA synthesizers broke down and out of commission at the present, which effects our daily oligo production.

Therefore, regarding your orders, we may possibly ask for

- extra turnaround time
- delivery time later than usual

Repair for the machines will be completed within 2-3 weeks at the present schedule.

We sincerely apologize for your inconvenience that may be caused by this trouble. As we are expecting much more production on the rest of synthesizers than usual, we suppose this may cause any further inconvenience to you. We very much appreciate your patience.

We would update the information about machines repair and recovery of manufacturing status.

Sincerely yours,
Yukio Mizutani, CEO