

Hokkaido System Science Co., Ltd.  
2-1, Shinkawa Nishi 2-1, Kitaku, Sapporo, Hokkaido

April 23rd, 2007

**Subject: Possible delivery delay for DNA synthesis service continue  
due to synthesizers breakdown**

Dear customers,

Thank you for your usual order for our products and services.

We formerly informed that two of our DNA synthesizers broke down, and these are still out of commission at the present, which effects our daily oligo production.

As these machines are foreign manufacture, it takes more time than we expected to repair the whole system.

Therefore, regarding your orders, we may still possibly ask for

- extra turnaround time
- delivery time later than usual

We sincerely apologize for your inconvenience that may be caused by this trouble. As we are expecting much more production on the rest of synthesizers than usual, we suppose this may cause any further inconvenience to you. We very much appreciate your patience.

We would update the information about machines repair and recovery of manufacturing status. We also apologize for taking time to inform you of the repair progress from the previous report.

Sincerely yours,  
Yukio Mizutani, CEO