

December, 2008

**Re: Business calendar for year change period**

Dear customers,

Thank you for your usual order for our products and services.

Please be informed about our business calendar for year change period as below. We apologize for your inconvenience during this term. Thank you for your understanding.

Sincerely yours,

**Office closing from Tue December 30<sup>th</sup>, 2008 till Sun January 4<sup>th</sup>, 2009**

Usual service will be available from Monday, January 5<sup>th</sup>, 2009.

Please find the detailed schedule for custom DNA/RNA synthesis service as below;

| Custom DNA/RNA synthesis (normal oligos) |     |  |                     |          |
|--|-----|--|---------------------|----------|
|  |     | Order acceptance deadline<br>(by FAX, by e-mail/website) | Order<br>acceptance | Delivery |
| 26/12/2008                               | Fri | - 17:00, - 18:00   |                     | *1       |
| 27/12/2008                               | Sat | - 16:00, - 16:30   |                     | *1       |
| 28/12/2008                               | Sun | - 12:00  |                     | ×        |
| 29/12/2008                               | Mon | - 16:00, - 16:30   | *2                  | *1       |
| 30/12/2008                               | Tue | <b>(Office close)</b>                                    | ×                   | ×        |
| 2/1/2009                                 | Fri |  |                     |          |
| 3/1/2009                                 | Sat | - 16:00, - 16:30   | *2                  | ×        |
| 4/1/2009                                 | Sun | - 12:00  |                     | *2       |
| 5/1/2009                                 | Mon | - 17:00, - 18:00   |                     |          |
| 6/1/2009                                 | Tue | - 17:00, - 18:00   |                     |          |

\*1 Please specify the arrival date, otherwise the delivery will be made on January 5<sup>th</sup>. Please be noted that this delivery schedule may not be available in some areas due to the delivery route.

\*2 Expected arrival date will be January 5<sup>th</sup>.

For more details, please inquire to

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