

July, 2013

Re: DNA Synthesis Order Schedule for BON Holidays

Dear customers,

Thank you for your usual order for our products and services.

Please be informed about our order schedule during BON holidays as below.

Sincerely yours,

Custom DNA Synthesis Service				
		Order Time (E-mail & Web)	Order Acceptance	Shipping
Aug. 9	Fri.	As usual	A	A
Aug. 10	Sat.	As usual	A	A
Aug. 11	Sun.	As usual	A	NA
Aug. 12	Mon.	As usual	CA	A
Aug. 13	Tue.	Office Close	NA	NA
Aug. 14	Wed.	Office Close	NA	NA
Aug. 15	Thu.	Office Close	NA	NA
Aug. 16	Fri.	As usual	A	A

A = Accept, CA = Conditionally Accept, NA = Not Accept

*Above shipping schedule is for ordinary oligo products. Please inquire separately about the lead-time for HPLC purified oligos or modified oligos.

*"CA" for order acceptance means we accept orders provided that the product shipping will not performed on the following day.

* Please mind that the products for the orders placed from Tue, August 13 to Thu, August 15 will be shipped out after Sat, August 17.

* For the other custom services, please inquire separately.

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