

April, 2013

Re: DNA Synthesis Order Schedule for GOLDEN WEEK Holidays

Dear customers,

Thank you for your usual order for our products and services.

Please be informed about our order schedule during GOLDEN WEEK holidays as below.

Sincerely yours,

Custom DNA Synthesis Service				
		Order Time (E-mail & Web)	Order Acceptance	Shipping
Apr. 27	Sat.	16:30	CA	A
Apr. 28	Sun.	Office Close	NA	NA
Apr. 29	Mon.	12:00	A	NA
Apr. 30	Tue.	as usual	A	A
May 1	Wed.	as usual	A	A
May 2	Thu.	as usual	CA	A
May 3	Fri.	Office Close	NA	NA
May 4	Sat.	Office Close	NA	NA
May 5	Sun.	Office Close	NA	NA
May 6	Mon.	Office Close	NA	NA
May 7	Tue.	as usual	A	A

A = Accept, CA = Conditionally Accept, NA = Not Accept

*Above shipping schedule is for ordinary oligo products. Please inquire separately about the lead-time for HPLC purified oligos or modified oligos.

*"CA" for order acceptance means we accept orders provided that the product shipping will not performed on the following day.

* Please mind that the products for the orders placed from Fri, May 3 to Mon, May 6 will be shipped out after Wed, May 8.

* For the other custom services, please inquire separately.

CAUTIONS: The shipping on Thu, May 2nd will be made only if the products can be received during the term from May 3rd to 6th. In that case, please specify the date you can receive the product when you order.

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