

August, 2015

Re: Sample acceptance for BON holidays

Dear customers,

Thank you for your usual order for our products and services.

Please be informed that we can receive your samples for our custom analysis services on the below schedule during the BON holidays. We apologize for your inconvenience during this term. Thank you for your understanding.

Sincerely,

Custom Analysis Services			
Date		Sample Receipt	Request Acceptance for NGS Sample Shipping Set
8/10/2015	Mon.	A	As usual
8/11/2015	Tue.	A	As usual (the last shipping before the holidays)
8/12/2015	Wed.	A	As usual (Shipping will be made after August 17 th .)
8/13/2015	Thu.	(Office Close)	
?	?		
8/16/2015	Sun.	(Office Close)	
?	?		
8/17/2015	Mon.	A	As usual (Shipping starts.)

A: Available

*** Sample Receipt**

- We can receive samples for our analysis services only on our business days.
- Please make sure to inform us of the shipping schedule and estimated arrival date in advance.

*** Next Generation Sequencing (NGS) "Sample Shipping Set"**

- We accept a request for this set usually by 16:00 on our business days.
- If you require to receive this set on August 12th, please let us have your shipping request **by 16:00 of Tue., August 11th**.
- Requests received after August 12th will be shipped accordingly after Mon., August 17th.

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Custom DNA Microarray: array@hssnet.co.jp

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