

December, 2019

## Re: Business calendar for year changing period

Dear customers,

Thank you for your usual order for our products and services.

Please be informed about our business calendar for year changing period as follows. We apologize for your inconvenience during this term. Thank you for your understanding.

Sincerely,

		DNA Synthesis		Custom Sequencing		Next generation sequencing, DNA microarray and other research support services
		Order Acceptance	Dispatch	Sample Acceptance <sup>*1</sup>	Delivery	Sample Acceptance
12/26/2019	Thu.	A	A	A	A	A
12/27/2019	Fri.	A	A	NA	A	NA
12/28/2019	Sat.	NA	NA	NA	NA	NA
12/29/2019	Sun.	NA	NA	NA	NA	NA
12/30/2019	Mon.	NA	NA	NA	NA	NA
12/31/2019	Tue.	NA	NA	NA	NA	NA
1/1/2020	Wed.	NA	NA	NA	NA	NA
1/2/2020	Thu.	NA	NA	NA	NA	NA
1/3/2020	Fri.	NA	NA	NA	NA	NA
1/4/2020	Sat.	NA	NA	NA	NA	NA
1/5/2020	Sun.	NA	NA	NA	NA	NA
1/6/2020	Mon.	A <sup>*1</sup>	A <sup>*2</sup>	A	A	A
1/7/2020	Tue.	A	A	A	A	A

- For custom RNA oligos, HPLC purification and modified DNA oligos, please inquire.
- Please make sure to inform us of the sample shipping schedule and estimated arrival date in advance.
- If you have any questions, please do not hesitate to ask us.

<sup>\*1</sup> Please note that the lead-time may become longer than usual depend on the synthesis conditions.

<sup>\*2</sup> Shipping will be made for orders accepted by December 27<sup>th</sup>, 2019.

Hokkaido System Science Co., Ltd.

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URL: [https://www.hssnet.co.jp/index\\_e.htm](https://www.hssnet.co.jp/index_e.htm)

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Custom sequencing seq@hssnet.co.jp

Next generation sequencing hss-ngs@hssnet.co.jp

Custom DNA microarray array@hssnet.co.jp

Research support bio@hssnet.co.jp