

April, 2020

**[NOTE] HSS temporary closing
for the prevention of COVID-19 infection spread**

Dear valued customers,

Thank you for your usual order for our products and services.

Since the government declared a state of emergency and the authorities of Tokyo metropolitan area request to stay inside, HSS Haneda Oligonucleotide Manufacturing Center will be closed as noted below to prevent the infection spread and secure the employees' health and safety.

Please be informed that custom DNA/RNA synthesis and custom sequencing services are not available during this period.

Our analysis department at the headquarter in Sapporo is also closed as described below.

Please note that this schedule might become longer depend on the impact of COVID-19.

We apologize for any inconveniences so caused. Thank you for your understanding.

- Custom DNA/RNA synthesis and custom sequencing services
Closing from Sat., April 25th till Wed., May 6th, 2020
- Next generation sequencing, DNA microarray and other research support services
Closing from Wed., April 29th till Wed., May 6th, 2020

Sincerely yours

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