

May, 2020

**Delivery service restarted by COVID-19 emergency declaration lifted
and period extending for earlier order acceptance deadline**

Dear valued customers,

Thank you for your usual order for our products and services.

Under the emergency declaration of COVID-19, we temporally changed the delivery system for our custom DNA/RNA synthesis service in some areas. Now, as the declaration was lifted all through Japan, we partially restart to deliver the ordered items by our delivery staffs.

Please note that in areas where continuous cautions are still required, we will keep taking measures for COVID-19 for a while.

We apologize for any inconveniences so caused. Thank you for your understanding.

Sincerely,

HSS staffs restart the delivery from Tuesday, June 2nd, 2020 in the following areas:

- Cities of Sapporo and Ebetsu
Area 1 (Delivery made by HSS staffs)
- Prefectures of Osaka, Kyoto, Hyogo and Nara
Area 1 (Delivery made by HSS staffs)

* Delivery by HSS staffs are still out of service in Tokyo and the prefectures of Saitama, Kanagawa, Chiba and Gunma.

* We keep the Split shift at our Haneda Oligonucleotide Manufacturing Center.
Accordingly, the order acceptance is continuously closed earlier at 16:00 for a while.

* For details about delivery areas and order acceptance deadline, [please click here](#).

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